

Customer Profile

Precision Pulley and Idler moves forward with Infor XA



Facts at a glance

Solution: ERP Products: Infor™ XA

Industry: Industrial Manufacturing

Country: US

Channel Partner: TriMin Systems, Inc.

"When we decided to look at changing our ERP system, we investigated several vendors, including Infor. Infor XA best met our business needs, company goals, and system directions. Infor XA gave us a system for today—and tomorrow."

—Jeff Bollard, IT Manager,Precision Pulley and Idler

About the company

Precision Pulley and Idler (PPI) was founded in 1977 and is 100% employee owned. The company provides high-performance conveyor components, offers competitive pricing, and delivers unparalleled customer service internationally. PPI markets and supports industry-specific idlers, pulleys, bearings, take-up frames, and custom product solutions for customers in the hard rock, aggregate, cement, grain, power, coal, package/unit handling, and contract manufacturing industries. To learn more, visit www.ppipella.com.

Challenges

- Update the current enterprise resource planning (ERP) solution to allow easy integration of the ERP system with existing custom software.
- Provide easy access to business information for timelier and better decision making.
- Implement the ERP change with a limited IT staff.

Benefits

- Easily upgraded and integrated Infor XA with current custom software.
- Improved visibility, analysis, and decision making by providing employees with the ability to search company-wide information and data.
- Increased efficiency by automating tedious data-entry tasks, which freed up employees to work on other important business needs.

"I am pleased with how well our new implementation of Infor XA went, and the information it's providing our employees. It will continue to grow with us and provide value to our company for years to come."

> —Roger A. Brown, VP of Operations, COO, CFO, Precision Pulley and Idler

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